



PRESCRIPTION REFILL POLICY – GUIDELINES

We will do our VERY best to process refills within 48-business hours of receipt of the request.

Please note Dr. Hayford has little to NO time to refill requests during the business day as he is busy seeing patients.

Dr. Hayford often will do refill requests in the evening.

With the out-of-stock challenges our nation is facing, same day turn around will be difficult so advance notice is needed for medication changes. The physician must review every chart prior to refilling medications. This may take a little longer than 48 hours depending on each patient's history.

Refill requests received on Fridays will be processed on the following Monday or business day.

A list of dates the office will be closed and unable to fill refill requests are listed on our website. Please check back often for changes and additions.